

Sales interview questions

The 65 best sales interview questions to separate the best candidates from the competition



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Sales representative interview questions

- Can you walk us through your resume from start to finish?

 Great for: Getting a general overview of the candidate and their demeanor
- How would you describe the last product you sold?

 Great for: Showing how the rep describes a product they know well
- What books, blogs, or podcasts do you follow to educate yourself outside of work?

 Great for: Demonstrating a commitment to learning and growth
- How do you stay informed about your target market?

 Great for: Understanding how they keep up with changing demand
- What do you do when the lead volume is low?

 Great for: Identifying the candidate as proactive or reactive
- 6 How do you prioritize your time at work?
 Great for: Showing the candidate's thought process behind their work
- 7 How would you describe your sales process?

 Great for: Getting an overview of the candidate's workflow
- 8 How do you collaborate with other salespeople?

 Great for: Learning about their approach to teamwork and collaboration

9 How do you collaborate with people outside the sales department?

Great for: Determining if they're an autonomous worker or has a track

record of collaboration

10 How did you make your first \$10?

Great for: Learning if the candidate has always had an interest in sales

What will you do in your first month if we hire you?

Great for: Showing how the candidate can go above and beyond

What's your experience and comfort level with sales technology?

Great for: Seeing how their sales performance ties into technology

How do you decide if a prospect is right for your product?

Great for: Explaining how they approach and evaluate leads

14 If you lose a prospect, do you follow up with them later?

Great for: Revealing whether the candidate has enough tenacity

Which is better: Closing a small but guaranteed deal, or pitching a large but unlikely deal?

Great for: Gaining insight into the candidate's sales philosophy

What sales metrics matter the most to you?

Great for: Revealing their most important KPIs and seeing if they understand their value

What's your greatest strength and weakness?

Great for: Gauging their ability to self-assess and learning more about them

What's more important: Maintaining customer relationships or finding new clients?

Great for: Determining how they walk this balancing act and if their approach matches your model

How do you approach short sales cycles as opposed to long sales cycles?

Great for: Providing a better sense of their sales strategy

What tools do you need to succeed in sales?

Great for: Learning how the candidate can thrive

How do you respond to criticism or rejection from customers?

Great for: Testing a candidate's humility and response to critiques

How do you research prospects before a call?

Great for: Getting more insight into their outreach process

When should you stop trying to sell to a prospect?

Great for: Seeing how candidates identify a sales dead end

24 What's the first step to building relationships with prospects?

Great for: Learning how the candidate approaches the sales process

25 Tell me how you sell to uninterested prospects

Great for: Learning how they make sales to difficult prospects



- How do you catch up on sales targets when you're below quota?

 Great for: Seeing how they bounce back from lagging sales
- Describe a time you changed your sales strategy and succeeded

 Great for: Seeing how well they think on the fly
- What's the biggest factor standing in the way of closing a deal?

 Great for: Learning the candidate's greatest weaknesses and work-arounds
- What company culture are you looking for?

 Great for: Showing their innate compatibility with your team
- Can you describe our company in three sentences as if you were explaining it to a client?

Great for: Showing the candidate's level of research

Would you like to jump onto a sales call?

Great for: Letting the candidate show off how they'd perform in the role

Sales manager interview questions

How would you define your management style?

Great for: Getting a sense of how they would lead your team

How would you approach a sales rep who has missed their quotas for three months in a row?

Great for: Gauging their ability to have difficult conversations and push team members

35 How did you train your last new sales rep?

Great for: Learning their values as a manager and what skills they stress

36 Have you ever had to fire anyone?

Great for: Understanding how they would approach a termination

Do you use any data analysis tools, and if so, how do you use them?

Great for: Reviewing their technical literacy

Sales director interview questions

38 What would you do if you received an unattainable sales target?

Great for: Learning their general directorial philosophy

How would you revitalize a failing sales operation?

Great for: Seeing how they approach short- and long-term planning or incremental change

What metrics have you used in the past to evaluate your team's performance?

Great for: Understanding how they interpret metrics

Sales engineer interview questions

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What CRMs are you familiar with?

Great for: Learning their level of technical experience

How do you stay up to date on new sales technology?

Great for: Gauging their proficiency with new sales technology

What's the most complex sales pitch you've ever given, and can you summarize it in a few sentences?

Great for: Seeing if they can condense complicated information

What's your go-to strategy for generating more leads?

Great for: Testing their foundational sales skills



Tell us about a difficult partnership you had with a sales rep and how you handled it

Great for: Giving an idea of what the candidate considers difficult, as each person will have a different threshold for what they can handle.

Sales behavioral interview questions

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- What are your long-term career goals?
 - **Great for:** Getting a feel for where the candidate is going in their career
- How would you change our company's approach to sales?

 Great for: Showing their capacity for entrepreneurial thinking
- What would prompt you to leave your current role for another?

 Great for: Learning why they applied specifically to your business
- Why did you get into sales?

 Great for: Understanding the candidate's goals and motivations
- What do you like best about working in sales?

 Great for: Presenting a candidate's strengths and points of interest
- What's your least favorite part about working in sales?

 Great for: Testing the candidate's honesty and transparency

53	What's the best piece of feedback you've received?
	Great for: Seeing how the candidate responds to and learns from constructive criticisn

- What motivates you to sell?

 Great for: Seeing whether they are internally or externally motivated
- What product do you most want to sell?

 Great for: Learning about their interests and passions
- How does a client's personal background factor into your sales pitch?

 Great for: Revealing their sensitivity to a client's emotions and background
- Who is your ideal customer?

 Great for: Exploring sales best-case scenarios with the candidate
- Have you ever lost an extremely valuable customer or sale?

 Great for: Seeing how a candidate bounces back from mistakes
- How do you keep yourself organized in your day-to-day routines?

 Great for: Testing their ability to multitask and prioritize
- How did you react when your contact for a key account changed?

 Great for: Revealing how the candidate adapts to sudden changes
- What do you regard as the hardest part of sales and how do you manage it?

Great for: Learning how they respond to adversity



Tell me about a time you set a goal for yourself and achieved it

Great for: Giving them the chance to lead with their best foot forward

How did you prepare for this interview?

Great for: Providing insight into their research, prospecting, and sales processes

What questions do you have for me?

Great for: Seeing what they want insight into