

zendesk

Launch Lite

Let us guide you to create a customer experience that stands out.



We guide, you build

A Zendesk consultant will be there every step of the way, providing recommendations and best practices. We will also be there to provide go-live support and ensure that you're set up for success.

We worked closely with the Zendesk team to draw up a plan for implementation, and they did a really good job of holding our hand through the process. It was beneficial that we got to turn a lot of the wrenches ourselves, but they were there as a safety net to ensure that we followed the plan.

John Turner
Business Solutions Manager at MailChimp



Tailored engagement

Every engagement is tailored to your implementation needs. Begin with the Launch Lite Base Package and select optional add-ons.

Launch Lite

€5,500 | £5,000

\$6000

Support, Chat, Talk, or Sell

- Designated consultant
- Single product
- 15 consulting sessions
- Configuration Review
- Go-Live Readiness Review
- Post Go-Live Review

ADDITIONAL PRODUCTS:

\$2,000 | €1,800 | £1,600

Implementing multiple channels? Add Support, Guide, Chat and/or Talk to your implementation.

TECHNICAL GUIDANCE:

\$2,500 | €2,250 | £2,000

Customize, integrate, and extend the platform with the help of a technical consultant.

ADD'L COLLABORATIVE CONFIGURATION:

\$2,500 | €2,250 | £2,000

If you have a more complex set-up, allocate more time for configuration.

CERTIFICATION:

\$250 | €225 | £200

Prove that you have reached a Zendesk-verified level of expertise by getting Zendesk Certified.

For more information on Launch Lite and assembling the right solution, consult your account representative.